



## HUBBELL CANADA LP

### Hubbell Wiring Device-Kellems Commercial GFCI Receptacle Product Notification

July 25, 2007

Hubbell Wiring Device-Kellems is known for the integrity of our people, our product and our quality - **we take this leadership position very seriously**. When a product does not live up to our own high expectations, we feel it is our responsibility to communicate with our customers and respond promptly to resolve the issue with a commitment to customer satisfaction. Our commitment to quality remains our number one priority and although this issue will require extra diligence, we feel that standing behind the products we sell will play a strong role in your decision to continue to offer your support for all of our products.

Effective today, we are instructing our distributor channel partners, contractor and end-user customers to stop shipping and installing all Commercial Ground Fault Circuit Interrupter (GFCI) Receptacle series as well as products that utilize GFCI's as a component of a finished product. We are also instructing our distributor channel partners and contractors to advise our mutual customers of this Product Notification. All referenced material should be returned through their Hubbell Wiring Device-Kellems Distributor immediately. A complete listing of products affected by this Product Notification is listed below.

For those Commercial GFCI Receptacles installed, Hubbell Wiring Device-Kellems is advising end-user customers who have not tested their GFCI Receptacles in the last thirty days to immediately conduct the following GFCI test to ensure their GFCI Receptacles are operating properly. This test is in conformance with the Canadian Standards Association guideline that recommends monthly testing of all Ground Fault Receptacles. Customers should test the product using the procedure outlined below. If the product fails the test, customers should stop using the non-functioning product immediately and follow the instructions listed below.

GFCI Receptacles are permanently installed devices that provide a degree of protection against electric shock hazards. Although no device can provide complete protection against the hazard of electric shock, a GFCI can provide a degree of protection by shutting off the electricity in a circuit if it detects a current leakage.

The following list of products should be tested to ensure proper operation.

<u>Ground Fault Circuit Interrupter (GFCI) Receptacle Series</u>				<u>DIN Rail Series</u>
GFR5252A	GFR5252ST	GFR8200HL	GFR5350L	DRUBGF115
GFR5352A	GFR5352ST	GFR8300HL	GFBF20L	DRUBGF120
GFR5252L	GFST15	GFR8200HST	GFR5350ST	
GFR5352L	GFST20	GFR8300HST	GFSTBF20	
GFR5252AM2	GF15L	GFSP15		
	GF15LE			
	GF20L			

#### Instructions for Testing GFCI Receptacles

##### **Why perform this test?**

To ensure your GFCI is operating properly.

##### **Procedure:**

- (a) Verify the power is ON at the service panel.
- (b) Momentarily PRESS and RELEASE the TEST button in order to test the device. Note that the RESET button should pop-out. **If the RESET button does not pop out, immediately stop using the device and contact Hubbell at the number provided below for a free replacement unit.**
- (c) If the RESET button pops-out, the device is operating properly and you may press the RESET button to restore power.
- (d) Press the TEST button (then RESET button) every month to ensure proper operation.

#### **Hubbell Commercial GFCI Notification Coordinator**

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