

Dear Johnson,

Thanks for sending new supply chrome tubes; however, tubes leak at the 90 degree elbow and one tube leaks where coupler turns into bottom of the tube. Faucet looks great but fittings have not been correctly assembled at the factory... [LEAK PROOF]. Consider sending tubes to customers in three pieces [chrome elbow, chrome supply tube, and brass coupler] and let plumbers dope and assemble tubes.

The tubes in my faucet are not being parallel... The center line distance between holes in the base and the center line distance between top of tubes is 1/4" less causing torque at the bottom. In addition, I suggest the fine threaded coupler end that fastens into the supply tube include 3/8" of threads as compared to 3/16's.

Please respond to my e-mail ASAP to problem solve and determine next steps.